**REDDINGTON GLOBAL CONSULTANCY – RG Consultancy, RGC, RG**

**🏢 About Reddington Global**

Reddington Global Consultancy Pvt Ltd, founded in 2021, is a bootstrap organization offering a wide spectrum of IT and non-IT outsourcing services. Recognized for its niche outsourcing models, Reddington is a trusted advisor to clients across the globe for:

* Sales outsourcing
* End-to-end recruitment (contract, contract-to-hire, contingent, leadership)
* BPO solutions for both B2B and B2C engagement
* Management consultancy and performance optimization

We operate globally using a follow-the-sun model, ensuring continuous coverage and responsiveness across time zones.

**🎯 Mission & Vision**

**Mission**

Leverage India’s outsourcing capabilities to deliver operational excellence and cost savings to global clients, while addressing persistent industry inefficiencies.

**Vision**

Fully automate the customer lifecycle by serving as a strategic partner and delivering futuristic, value-driven solutions at every stage.

**💡 Core Values**

* Empowerment
* Ownership
* Continuous Improvement
* Transparency
* Client-Centric Focus
* Right-First Approach

**💼 BPO Services/ Services**

**🔹 Contact Center Services**

* On-site, fully managed call centers
* By IMMERGIX (Founded in 2022)
* 24/7 multilingual support with integrated infrastructure
* Enhanced productivity, security, and service quality

**🔹 VoiceBot Services**

* Conversational AI voice automation
* Ideal for inbound IVR, feedback, surveys, and live routing
* Natural Language Understanding (NLU) with multilingual capability

**🔹 Recruitment Process Outsourcing (RPO)**

* Role-based, leadership, and project hiring
* Screening, shortlisting, and placement strategies
* Covers contract, contract-to-hire, and contingent models

**🔹 Retail Enablement for BPO**

* OEM-aligned procurement for setting up centers
* Cost-saving retail rates and equipment deployment
* Fast turnaround and tech-enhanced installations

**🔹 Performance Management & Management Consultancy**

* Over 100 years of combined subject matter experience
* Includes: compliance, operational intelligence, and QA
* Available for short-term or project-based optimization

**🌍 Clientele & Industry Reach**

Reddington Global has a proven track record working with renowned global brands, including:

* Telus
* Thryv
* Shaw
* AT&T

We cater to a diverse range of industries with tailored solutions that align with each client’s goals, standards, and expectations.

**Main Office (Office or HeadQuarters or situated in) ;**  
177, Udyog Vihar Phase 1, Sector 20, Gurugram - 122016, India

**📜 Certifications & Compliance**

* Certified by NASSCOM
* Commitment to secure, compliant, and high-quality service delivery

**Leadership Team**

* **Vishal Bora – Co-Founder & CEO**

With over 28 years of professional experience, Vishal is a Harvard Business School alumnus. He brings expertise in digital marketing, sales strategy, customer service, and business development.

* **Jyotsana Bora – Founder & CHRO**

A seasoned HR professional with 20 years of experience in digital marketing, customer service, staffing, and global workforce management across the US, UK, and India.

**🧑‍💼 Careers at Reddington**

**Why Work With Us?**

* Growth & learning opportunities
* Inclusive and collaborative culture
* Mentorship by seasoned professionals
* Exposure to global projects

📧 Send your resume to: [careers@reddingtonglobal.com](mailto:careers@reddingtonglobal.com)

**🛠 Key Differentiators**

* Bootstrap, founder-led company with high agility
* On-site and remote service flexibility
* Transparent pricing and engagement models (FTE, project, hourly)
* Advanced AI tools and secure infrastructure
* Proven recruitment & retention strategies

**📱 Social Media Presence**

* **LinkedIn:** [Reddington Global Consultancy Pvt. Ltd.](https://in.linkedin.com/company/reddington-global-consultancy-pvt-ltd)
* **Instagram:** [@\_rg\_immergix](https://www.instagram.com/_rg_immergix/)
* **Immergix LinkedIn:** [Immergix - The Future](https://www.linkedin.com/company/immergixthefuture/)

**🗣 Client Testimonials**

“I am thoroughly impressed with Reddington Global's professionalism, dedication, and strategic insights.”  
– Kapil Mittal

“Immergix significantly enhanced our digital marketing strategy.”  
– Kavita

“Personalized video engagement helped us build stronger client relationships.”  
– Joe

“You consistently deliver high-quality candidates.”  
– Mayank Chadha

**📞 Contact Information**

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